CANDIDATE BRIEF

Unix and Storage Manager, IT

Salary: Grade 8 (£39,992 – £47,722 p.a.)

Reference: CSUIT1175

Unix and Storage Manager
IT, Corporate Services

Are you interested in undertaking a development role as Unix and Storage Manager? Do you have experience of working in the field of large Unix/Linux & Storage environments? Are you interested in supporting the delivery of the University's digital transformation?

We are looking for a Unix and Storage Manager to join the IT Services team during an exciting period of change. As the Unix and Storage Manager you will lead the Unix and Storage Team, ensuring the delivery of effective and high quality storage and Unix services as well as being a member of the IT Leadership Team (ITLT). You will also be responsible for implementation of an appropriate infrastructure designed to deliver robust Unix and Storage provision.

You will be responsible for ensuring services are clearly articulated, measured and monitored in the Service Catalogue with operational level agreements to ensure Continual Service Improvements are made and ensuring the Data Centre Strategy project delivers the envisaged business benefits.

As this is an internal development opportunity role, full training and a personal development plan will be provided for the successful candidate.

What does the role entail?

As a Unix and Storage Manager, your main duties will include:
- Leading and developing the Storage and Unix service ensuring that the services are clear, customer-focussed and meet the University's academic and business requirements and are clearly articulated in the Service Catalogue;
- Contributing to the development and implementation of the IT strategic plan, with specific responsibility for Storage and Unix Platforms;
- Ensuring that the policies and standards for Storage and UNIX management are fit for purpose, current and are correctly implemented;
- Contributing to the management and mitigation of IT risks with specific responsibility for Storage and Unix platforms;

- Supporting staff, customers and stakeholders through any service change programmes, managing expectations, minimising change impact building and acting as a trusted adviser on Storage and Unix implementations;
- Managing, monitoring and continuously improving Storage and Unix service levels, solutions and delivery standards to recognised good practice standards;
- Managing and controlling the use of resources and budgets to achieve service delivery objectives, value-for-money and to meet agreed targets;
- Working with a diverse range of stakeholders and partners (internal and external to the university) to proactively determine where developments in the University's Storage and/or Unix infrastructure can deliver operational efficiencies and/or competitive advantage which will include review of new business proposals and providing specialist advice on Unix and storage issues;
- Leading and developing the Unix and Storage team, through effective management of staff including coaching, setting and monitoring objectives, recruitment and selection of talented staff.

These duties provide a framework for the role and should not be regarded as a definitive list. Other reasonable duties may be required consistent with the grade of the post.

What will you bring to the role?

As a Unix and Storage manager you will have:
- Significant experience of working in the field of large Unix/Linux & Storage environments and the relevant technologies;
- Experience of developing and implementing effective standards and strategies that have had a positive impact on service provision;
- Demonstrable experience of managing multiple projects, identifying and managing risks and working with project management methodologies;
- Experience of effectively analysing problems and data, presenting solutions, and information in a meaningful way to diverse range of stakeholders;
- Ability to effectively lead and manage staff, demonstrating effective skills which include planning, organising and interpersonal skills in managing staff who are not your direct line reports;
- Excellent communication skills, including the ability to articulate changes to business processes to stakeholders with differing levels of technical knowledge

and the ability to influence the outputs of others you are not directly responsible for;

- Experience of working to deadlines, prioritising a complex range of tasks to ensure delivery in a role which has made competing demands on your time;
- Demonstrable experience of successful resource management including planning, forecasting, monitoring and reviewing resources;
- Working knowledge of a service management framework (e.g. ITIL).

You may also have:

- Training in a formalised project management methodology;
- Demonstrable experience of using of Unix tools and services (e.g. Puppet/Docker) to ensure best value and robust services;
- Demonstrable experience of SAN, NAS and backup technologies;
- Demonstrable knowledge of CommVault backup software;
- An ITILv2011 qualification.

How to apply

You can apply for this role online; more guidance can be found on our How to Apply information page. Applications should be submitted by **23.59** (UK time) on the advertised closing date.

Contact information

To explore the post further or for any queries you may have, please contact:

Karl Grocock, Head of Infrastructure
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Email: k.grocock@leeds.ac.uk

Additional information

Find out more about IT.

Working at Leeds
Find out more about the benefits of working at the University and what it is like to live and work in the Leeds area on our Working at Leeds information page.

A diverse workforce
The University of Leeds holds the Athena SWAN Bronze Award in recognition of our success in recruiting, retaining and developing/promoting women in Science, Technology, Engineering, Medicine and Mathematics (STEMM). We also offer a number of family-friendly employment practices that are designed to enable a good work-life balance.

Candidates with disabilities
Information for candidates with disabilities, impairments or health conditions, including requesting alternative formats, can be found on our Accessibility information page or by getting in touch with us at disclosure@leeds.ac.uk.

Criminal record information

Rehabilitation of Offenders Act 1974
A criminal record check is not required for this position, however, all applicants will be required to declare if they have any 'unspent' criminal offences, including those pending.

Any offer of appointment will be in accordance with our Criminal Records policy. You can find out more about required checks and declarations in our Criminal Records information page.